



Spam and Virus Filtering Service powered by Zaldiva Spam Filtering Gateway

PRODUCT BRIEF

Unsolicited spam and viruses now account for 90% of all email and is predicted to increase at greater than 70% per year. The burden on individuals and organizations is enormous – the average corporate email mailbox receives thousands of spam messages per year, resulting in lost productivity, lost business, compromised information security, exposure to legal liabilities, and increased IT system costs.

Exceptional Protection

Zaldiva's Spam Filtering Gateway (SFG) eliminates spam, viruses, spyware, phishing schemes, and other offensive content – dynamic, "living" threats to security and productivity. SFG filters all incoming email before it reaches the domain mail server, delivering only legitimate email to end users. Spam and viruses are separated from the mail stream and deleted or stored in a web-based quarantine for review.

Zaldiva Spam Filtering Gateway



SFG Service provides critical outbound mail filtering to prevent zombies—a virus-infected PC—from sending spam. Spam-spewing PCs frequently get the host email domain blacklisted, preventing all other users within the domain from sending email. When a zombie starts sending spam, Zaldiva blocks the spam and notifies the domain administrator so that corrective action can be taken.

Zaldiva defines spam as a *Violation of Trust*, not as bulk email. Zaldiva's Adaptive Threat Detection™ technology eliminates fraudulent and predatory email based on absolute criteria that result in decisive action. Real-time knowledge gathered from Zaldiva's global security sensor network is used to create adaptive filter rules that eliminate spam and viruses while keeping end user email private and secure

Effortless Control

With SFG Service, there is absolutely nothing to install, upgrade, or maintain. All existing mail user agents continue to send and receive mail without any changes and all aspects of the service can be managed from within a web-based dashboard message center.

No training necessary means lower total cost of ownership. The SFG Service does not require initial training or ongoing maintenance and end users do not need to report spam or develop individual rules. The spam problem simply disappears. End users have secure access to their personal mailbox quarantine, which may be reviewed without downloading the email and placing the user and network at risk. Optional personal Spam Digest reports allow each mailbox owner to review their spam Quarantine without having to manage an extra "junk" mail folder.

Peace of Mind

SFG Service includes disaster recovery email spooling for client mail servers. If a client mail server goes down, Zaldiva stores inbound email while the server is brought back online. When the server resumes operation or network access is restored, email is released in an orderly fashion to prevent server overload.

Zaldiva Spam Filtering Gateway service provides real-time tracking and analysis of evolving email threats, so the security filters protecting your email domain are always up to date. With Zaldiva service, you can focus on your business, knowing that we're 100% focused on ours... restoring trust in email.